

UNITEDHEALTH GROUP

At UnitedHealth Group, our **human capital model** is based on self service.

The Hub

The UnitedHealth Group intranet is your gateway to human capital information.


How to access:


 <https://hub.uhg.com>

HRdirect

A team of specialists who can answer your questions about human capital policies, programs and more.

How to find:

 Call 800-561-0861 from 7 a.m. to 7 p.m. CT, M – F

 Navigate to *The Hub > Resources > Human Capital Help > Contact HRdirect US*

What you can get help with:

- Human capital policies
- LearnSource/required training
- Paid Time Off (PTO) calculations
- Paychecks (non-benefits deductions)
- Completing HR transactions




Make sure to have your Employee ID ready! Representatives will need it to access your information.

Global Self Service (GSS)

An application team members and managers use for HR transactions.

How to access:

 Navigate to *The Hub > Pay & Benefits > Global Self Service (HR Transactions)*

What you can do:

- View paycheck
- Enter your time, including PTO
- Enroll in direct deposit
- Complete tax forms
- And more

Human Capital Resources

Help when you need it.

Print or save this guide for quick access to the most frequently used human capital resources.

OptumCare Benefits

Benefits Service Center: Benefits and Enrollment

A group of specialists available to help answer your **health benefits and enrollment questions**.



Call 844-364-7662 from 7 a.m. to 7 p.m. CT, M – F
<http://benefitsenroll.uhg.com/>

UHC Benefits Advocate

Your one-stop resource for **personalized health care** support and guidance, day or night, 365 days a year.



Medical
Support



OptumRx
Home Delivery



Claims and
Billing



Flexible Spending
Accounts



Call 844-585-1466

Fidelity NetBenefits®

Your **financial wellbeing** contact for 401(k), Employee Stock Purchase Plan and Executive Savings Plan.



Call 800-624-4015, 7:30 a.m. to 7:30 p.m. CT, M – F
www.NetBenefits.com (accessible outside the network)

Employee Assistance Program

Get access to experts who can confidentially help you with a wide range of **wellbeing and family support services**.



Call 855-409-7508 (available 24/7)
www.liveandworkwell.com, access code: OptumCare (accessible outside the network)

Information is subject to change. For the most up-to-date information and a full program list, please visit <http://benefitsinfo.uhg.com/optumcare/>.

IT Resources

IT Service Desk

Get help with your UnitedHealth Group network login, system credentials and Secure Access requests.



Call 888-848-3375 (available 24/7)



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